

UNICERT®



CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE

Universal GmbH

This certificate is granted to the organization,

**Adalya Ocean Deluxe
Yorukoglu Tic. Tur. Kuy. Pet. Ins. Ltd. Sti.**

Evren Mah. 22 No'lu Sk. Evrenseki Beldesi No:7 Manavgat/ Antalya/ Turkey

by review of SA2.008638 numbered report for the scope

The Provision of Tourism Hotel and Accommodation Services

to certify that a management system in accordance with
standard's clauses is established and being implemented

DIN ISO 10002:2018

Certificate No : CSMS 1019 008638

Original Certification Date : 2019 - 10 - 23

Issue / Revised Date : 2021 - 10 - 23

Expiry Date : 2022 - 10 - 22

Certificate Period : 3 Years (3rd Year)



Universal GmbH

The authenticity of this certificate can be confirmed online or by e-mail to the Head Office via:

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